

- O Ask for fee waiver docs OR ask for payment (\$725 check/money order/credit card info)
- Ask applicant to take a seat
- O Check for signatures on:
  - o N-400
  - o G-28 page 3
  - Fee waiver
- Fill out missing documents sheet
- O **Copy** any original documents that need to be given back to applicant (marriage certificates, spouse's naturalization papers, etc)
- O Copy packet:
  - Missing document sheet
  - Signed N-400 + addenda + any supporting documents
  - Signed Fee waiver + supporting documents (if applicable)
  - o Signed G-28 page 3
  - Green card copy
- O Place in file:
  - Fee waiver + documents (if applicable)- Masshealth PSI, sign pages, income documents
  - o G-28 page 3
  - Original N-400 + all other copies
  - Payment and photos (if applicable)
- Place envelope in the applicant folder, with missing documents sheet on top, and file away
- O Place application copy in **exit folder**, with missing documents sheet on top
  - Explain what the applicant needs to send to PC- give a self-addressed stamped envelope
  - Show applicant the 100 questions to study- ask if they need it in Spanish, Portuguese, Arabic, Chinese, Haitian Creole, Korean, Tagalog, Vietnamese
  - ESOL and Service Provider Referrals