



Citizenship Process: Frequently Asked Questions

What if...

...I need proof of my citizenship soon after I submit my N-600?

You are already a U.S. citizen and are submitting the N-600 form for proof of your citizenship. You are able to apply for a U.S. passport now or after you receive your certificate of citizenship. In your folder, you will find a passport application which is straightforward and easy to complete.

...my N-600 is denied?

If USCIS denies your N-600 application, you cannot apply again. You can only appeal the decision with evidence, or wait until you are eligible to apply for naturalization. If you filed an N-600 in the past and did not inform Project Citizenship, please contact the office immediately. If your N-600 is denied and you need assistance with an N-400 Application for Citizenship, contact Project Citizenship to schedule an appointment!

...I need to reschedule a USCIS appointment?

You must mail the notice and a letter with the reason for rescheduling. The USCIS address and customer service number is on your notice.

...I miss my appointment?

Please see above instructions. You may also call USCIS customer service at 1-800-375-5283 to explain why you were unable to make your appointment and request to reschedule. You must have your receipt number (begins with NBC* or IOE) available when you call. Please note that if you do not contact USCIS within 30 days following your missed appointment, your application will be closed.

...my fee waiver is rejected?

You may still be eligible for a fee waiver!

If your fee waiver is rejected, your entire application will be returned in the mail. You may need to submit a new benefits letter, a copy of your taxes, or other documentation. If you receive your rejected fee waiver, please call Project Citizenship.



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What if...

...I need help responding to a continuance request?

Please let Project Citizenship know if you receive a continuance request and are unsure how to proceed.

...I move?

Please let Project Citizenship know if your mailing address changes. If you move before your oath ceremony, you must change your address with USCIS! You must complete both steps below:

1. Mail in Form AR-11, OR complete a Change of Address Online (available at www.uscis.gov/ar-11).
2. Change your address on any pending applications by calling 1-800-375-5283. Have your receipt number ready (begins with NBC* or IOE).

...I haven't heard anything from USCIS?

You can check your case status over the phone by calling 1-800-375-5283, or online by going to www.uscis.gov and clicking "Check your Case Status" toward the middle of the page. In order to do this, you must have details from your USCIS receipt letter at hand. Please refer to our "What to Expect" document if you are concerned about how long the process is taking, and contact Project Citizenship if you believe your case is outside of the normal processing wait period.

...my friends or family members want to apply?

Project Citizenship welcomes the friends and family of our clients. Please give them our number and have them call us directly so we can determine their eligibility for citizenship.